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| **Use Case Name:** | Modify Agent Account |
| Related Requirements |  |
| Goal in Context | Manage an agent’s account by saving modifications of the agent’s personal information to the EFL |
| Preconditions | Agent must have a valid account in the EFL database |
| Successful End Condition | Manager successfully manages agent’s profile by updating any changes in personal information and saving changes to the system |
| Failed End Condition | Manager fails to manage agent’s account by successfully updating it with changes |
| Primary Actor(s) | Manager  Agent  EFL Database |
| Secondary Actor(s) |  |
| Trigger | Agent with an account requests to change personal information |

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| **Main Flow** | **Step** | **Action** |
|  | 1 | Existing agent requests to have information changed in their account |
|  | 2 | Manager inquires what information should be changed |
|  | 3 | Agent responds with personal information to change |
|  | 4 | Manager inputs data to change in the system |
|  | 5 | Manager saves changes to the agent’s profile, updating the EFL database |
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| **Extensions** | **Step** | **Branching Action** |
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